

## USER AGREEMENT

July 3, 2025

Limited Company "Neva-International" (hereinafter referred to as the "Licensee") and Internet or information system users—individuals who voluntarily and out of their own interest join this User Agreement by downloading, installing, and using the Mobile Application (as defined below) (hereinafter referred to as the "Users")—have entered into this User Agreement (hereinafter referred to as the "Agreement") as follows:

### 1. TERMS AND DEFINITIONS

**CONTENT** — textual or graphical information created by the Licensee and/or the User for display in the Mobile Application, independently constructed by the Licensee to create their version of the Content based on existing versions of the Mobile Application by uploading text, images, and other necessary data, or information entered into the Mobile Application by the Rightsholder at the request of the Licensee, or independently entered by the Licensee and/or the User. Textual and graphical information, as well as trademarks and trade names related to the Mobile Application and owned by the Rightsholder, are not considered Content.

**LICENSEE** — an entity that has entered into a license agreement with the Rightsholder to use software owned by the Rightsholder, including the Mobile Application, to place Content in the Mobile Application for the purpose of providing (displaying) it to End Users.

**RIGHTSHOLDER** — Limited Liability Company "Eventicious," which owns the rights to the website [www.eventicious.ru](http://www.eventicious.ru), the Mobile Application, and related software.

**END USER or USER** — an individual, an Internet or information system user, who installs and uses the Mobile Application on end devices under this User Agreement.

**MOBILE APPLICATION** — software owned exclusively by the Rightsholder, provided for use by the Licensee and Users, hosted on the Apple Store, Google Play, or an internal corporate network accessible via a link.

**EVENT** — an event organized by the Licensee or its representative for which the Mobile Application is used.

**PARTIES** — the Licensee and the User under this Agreement.

Any terms and definitions not specified in the above section and found in the text of the Agreement shall be interpreted by the Parties in accordance with their meaning and the applicable laws of the Russian Federation.

### 2. GENERAL PROVISIONS

2.1. This User Agreement defines the terms and conditions for the use of the Mobile Application by the User.

2.1.2. The Mobile Application is intended for publishing and receiving information about Events, including but not limited to conferences, seminars, workshops, training sessions, parties, film screenings, festivals, concerts, and other events organized by the Licensee.

2.1.3. The Rightsholder of the Mobile Application provides Licensees with the ability to post information about events through the Mobile Application, collect information about Users, and register Users for Events.

2.1.4. To download the Mobile Application to the User's device and further use it, an identifier, login, number, password, Apple ID, or Google account may be required. The Rightsholder is not responsible for any losses resulting from unauthorized use of access credentials.

2.2. By installing the Mobile Application and using it in any way, the User fully agrees to all the terms of the User Agreement. The User guarantees that they have the necessary legal capacity and all rights and powers required to enter into and execute this User Agreement.

2.3. Under the Agreement, the User is granted the ability to use the Mobile Application with all its provided functionality within the scope of the license agreement.

2.4. The User is solely responsible for the security of access credentials and other details specified, among other things, in clause 2.1.4.

2.5. The Licensee and the Rightsholder have the right to independently choose methods of User identification for the Mobile Application at their discretion.

2.6. Unless otherwise explicitly provided for in an agreement between the Parties and separately documented, the Rightsholder is not the organizer of Events, nor the seller of any goods or services.

2.7. All obligations regarding the organization of Events, the sale of relevant goods, or the provision of relevant services arise between the User and the Licensee or the Licensee's representative. The Rightsholder is not responsible for the validity and enforceability of these obligations.

2.8. The use of the Mobile Application is permitted exclusively under the terms of this User Agreement.

2.9. If the User does not agree with the terms of the User Agreement or the Privacy Policy in full, they are not entitled to use the Mobile Application for any purpose. The use of the Mobile Application in violation of the terms of the User Agreement or the Privacy Policy is prohibited, and liability for unauthorized use is established in accordance with the legislation of the Russian Federation.

2.10. The use of the Mobile Application under the terms of the User Agreement for personal non-commercial purposes is free of charge. Any other use of the Mobile Application under terms not agreed upon in this User Agreement is possible only based on a separate written agreement with the Rightsholder.

2.11. By accepting the terms of this User Agreement, the User agrees that the Rightsholder has the right to transfer its rights and obligations under the User Agreement to any third parties at its discretion. This clause constitutes the User's consent to the assignment of debt to any third

party in accordance with paragraph 1 of Article 391 of the Civil Code. The User is not entitled to transfer their rights under the Agreement to third parties.

2.12. Information about the User is stored and processed by the Rightsholder and/or the Licensee in accordance with the Privacy Policy, which is posted on the Rightsholder's website or in the Mobile Application.

### **3. RIGHTS AND OBLIGATIONS OF THE PARTIES**

#### **Rights and Obligations of the Rightsholder and the Licensee**

3.1. The Rightsholder and/or the Licensee have the right to block the User's access to the Mobile Application if it is established that their actions or inactions violate the provisions of this Agreement, the Privacy Policy, or other agreements between the Parties.

3.2. The Rightsholder and/or the Licensee have the right to modify any software of the Mobile Application, suspend the operation of the Mobile Application in the event of significant malfunctions, errors, or failures, as well as for the purpose of conducting maintenance work and preventing cases of unauthorized access.

3.3. The Rightsholder and the Licensee have the right to send informational and promotional messages to the User and other individuals in accordance with Part 1 of Article 18 of Federal Law No. 38-FZ "On Advertising" dated March 13, 2006, via email, mobile phone number, or using internal mechanisms of the Mobile Application. By using the Mobile Application, the User gives their informed consent to receive such information and also guarantees that similar consent has been provided by individuals whose information the User has entered into the Mobile Application.

3.4. The Rightsholder and the Licensee have the right to use the User's data or the data of other individuals whose information has been entered by the User into the Application for marketing purposes, provided that the conditions of the Privacy Policy are observed.

3.5. The Rightsholder has the right to refuse the Licensee and/or the User from posting Content that contradicts the Rightsholder's policy, is prohibited under the legislation of the Russian Federation, or violates the honor and dignity of third parties. The Rightsholder does not moderate the Content of the Licensee and/or the User but has the right, in case of violations, to block or delete the Content. In cases of violations of the law, the rights of third parties, or the rules of the Rightsholder and/or the Licensee, the Rightsholder may restrict access to the User's account or delete it.

#### **Rights and Obligations of the User**

3.6. The User is obligated to familiarize themselves with the current version of the Agreement each time they access the Mobile Application during its use. The Rightsholder has the right, but is not obligated, to notify Users of updates or changes to the terms of the User Agreement.

3.7. The User is obligated to provide accurate and complete information when using the Mobile Application, which is necessary for their identification.

3.8. The User is responsible for complying with the provisions of the legislation of the Russian Federation regarding the placement of Content in the Mobile Application, including

responsibility to third parties for the Content they post. In any case, the User's Content must not violate the rights of third parties or be prohibited, offensive, or defamatory. The User independently assumes all risks associated with posting Content and must act reasonably before publishing Content.

3.9. The User agrees that the format of the Content display may change due to the technical requirements of the Mobile Application, while the content of the Content remains unchanged.

3.10. By using the Mobile Application, the User acknowledges and agrees that the structure of the Mobile Application is protected by copyright, trademarks, and other intellectual property rights valid in Russia and other countries, and that these rights are valid and protected in all forms, on all media, and for all technologies, both existing and developed or created in the future. No rights to any content of the Mobile Application, including but not limited to Content, logos, and other marks, are transferred to the User as a result of using the Mobile Application.

#### **User's Right to File Complaints and the Procedure for Their Consideration**

3.11. If the User believes or becomes aware that any part of the Content in the Mobile Application violates the User's intellectual property rights, the rights of third parties, or contains other violations, the User has the right to send a complaint to the Licensee at the email address [info@nevainter.com](mailto:info@nevainter.com). The complaint must include the following information:

- The rights and/or legitimate interests of the User violated by the relevant Content, which the User considers illegal, as well as facts/circumstances confirming the ownership of the rights by the User;
- The type of Content violating the User's rights;
- Information and advertising messages violating the User's rights;
- The name of the specific object violating the User's rights;
- The screen or page of the Application where the violating Content was found;
- The time when the violating Content was discovered.

3.12. Based on the review of the complaint received by the Licensee via the email address specified in clause 3.11, the Licensee will decide either to satisfy the complaint and remove the Content, stop the dissemination of information and advertising messages violating the User's rights, or to reject the complaint as unfounded, and will send a response to the User.

3.13. The User has the right to challenge the Licensee's decision on each complaint in accordance with the procedure provided by the legislation of the Russian Federation.

## **4. PROCEDURE FOR USING THE MOBILE APPLICATION**

4.1. When using the Mobile Application, the User is solely responsible for the Content they post to third parties. The User is prohibited from:

- 4.1.1. Violating the provisions of the current legislation of the Russian Federation in any way.
- 4.1.2. Misleading, insulting, threatening, or otherwise infringing on the rights and freedoms of Users or third parties.
- 4.1.3. Publishing or distributing false, harmful, obscene, illegal, or provocative information or

materials that incite interethnic conflicts.

4.1.4. Posting information that advertises or provokes illegal activities, contains offensive language, links to third-party resources, infringes on the intellectual property rights of Users or third parties, or promotes spam, financial pyramid schemes, or other intrusive information.

4.1.5. Distributing viruses, defective programs, or any other destructive or misleading elements.

4.1.6. Advertising or encouraging illegal actions.

4.1.7. Posting any personal information of other Users or third parties without their explicit consent.

4.1.8. Attempting unauthorized access.

4.1.9. Using any devices, programs, or processes to interfere with or attempt to interfere with the normal operation of the Mobile Application, as well as any transactions conducted through the Mobile Application or its use by any other person.

4.1.10. Using any automated devices, programs, or algorithms to bypass the Mobile Application's system to obtain or attempt to obtain any materials or information by any means not specifically provided through the Mobile Application.

4.1.11. Using the Mobile Application for any purposes that violate the laws of the country from which the User accesses the Mobile Application or violate the terms of the Agreement.

4.1.12. Misleading Users or third parties about their identity.

4.1.13. Posting commercial or political advertisements.

4.2. The Rightsholder and/or the Licensee, in case of violations, have the right to delete or restrict access to any information posted in the Mobile Application without prior notice to the User and without explanation.

4.3. The Rightsholder and/or the Licensee have the right to block any User's access to the Mobile Application without prior notice to the User and without explanation.

4.4. The Licensee has the right to terminate the User's access to the Mobile Application at any time.

## **5. LIABILITY OF THE PARTIES**

5.1. The Rightsholder shall under no circumstances be held liable for the performance or non-performance by the Licensee or any other party of the obligation to refund money to the User in the event of the User's refusal to participate in an Event, or the cancellation or postponement of an Event. All claims related to such actions and events must be directed by the User directly to the Licensee.

5.2. Information posted in the Mobile Application is provided by the Licensee or its representative. The Rightsholder is not obligated to monitor the posted information or subject it to mandatory verification and approval. The Rightsholder does not endorse or confirm any information posted by the Licensee and/or third parties in the Mobile Application. The User understands and agrees that by using the Mobile Application, they may encounter information that is offensive, inappropriate, or controversial.

5.3. The Rightsholder shall not be liable to the User for Content, any erroneous and/or inaccurate data about Users, Events, and services, as well as for any harm and/or losses caused to the User due to errors in the information.

5.4. Any materials obtained using the Mobile Application may be used by the User at their own risk, including rights to databases, intellectual property, images of individuals, and personal data. The User is solely responsible for any damage that may result from the use of these materials.

5.5. Under no circumstances shall the Rightsholder be liable to the User or third parties for any damage caused by the use of the Mobile Application, Content, website, or other materials accessed through the Mobile Application.

5.6. The Rightsholder is not responsible for the improper behavior of individuals using the Mobile Application but will promptly respond to any violations detected.

5.7. The Rightsholder does not guarantee that:

5.7.1. The Mobile Application will meet the User's requirements;

5.7.2. The results obtained from using the Mobile Application will be accurate and reliable;

5.7.3. The quality of any product, service, or information obtained through the Mobile Application will meet the User's expectations;

5.7.4. The Mobile Application will operate continuously, quickly, reliably, and without errors, and will meet the User's expectations;

5.7.5. All errors in the Mobile Application will be corrected immediately.

5.8. The Mobile Application or its elements may periodically be partially or completely unavailable due to preventive or other technical work necessary to ensure proper functioning. In such cases, the Rightsholder is not obligated to notify Users or compensate for any missed information.

5.9. The Rightsholder is not responsible for non-compliance with the terms of Events or the provision of services, as these terms and rules are exclusively under the jurisdiction of the Licensee (or other parties).

5.10. The User uses the Mobile Application as presented, acknowledging their responsibility. The Rightsholder does not guarantee the User any specific results from using the Mobile Application.

5.11. Documented damages that may be compensated by the Rightsholder to the User and/or any third party, if the Rightsholder's liability is proven, are in any case limited to the amount of 5,000 (five thousand) rubles, in accordance with Part 1 of Article 15 of the Civil Code of the Russian Federation.

5.12. Regarding this Agreement, considering that access to the Mobile Application is provided to the User free of charge, the provisions on consumer protection under the legislation of the Russian Federation do not apply to the Agreement between the User and the Rightsholder. Any claims and disputes must be addressed by the User to the Licensee and/or the Event organizer.

5.13. By entering their personal data during registration in the Mobile Application or using an account created with the User's data, the User acknowledges that the processing of personal data is determined and carried out in accordance with the Privacy Policy posted on the Rightsholder's website at [www.eventicious.com/ch-policy](http://www.eventicious.com/ch-policy) and the Personal Data Processing Policy on the Licensee's website at

[https://www.nevainter.com/upload/pdf/persona\\_work\\_date.pdf](https://www.nevainter.com/upload/pdf/persona_work_date.pdf), as well as the legislation on personal data.

## **6. DISPUTE RESOLUTION**

6.1. All disputes arising shall be governed by the legislation of the Russian Federation.

6.2. Any disputes, disagreements, and claims that may arise in connection with the execution, termination, or invalidation of the Agreement shall be resolved by the Parties through negotiations. The Party with claims and/or disagreements shall send a message to the other Party specifying the claims and/or disagreements.

6.3. The claim specified in clause 6.2 of the Agreement shall be sent by the User via email to [support@eventicious.com](mailto:support@eventicious.com) and also sent to the Rightsholder in writing by registered mail with acknowledgment of receipt. The claim must include the essence of the demand, evidence supporting the claim, and information about the User.

6.4. In accordance with the provisions of the legislation of the Russian Federation, within 30 (thirty) days from the date of receipt of the claim specified in clause 6.2 of the Agreement, provided that the claim complies with clause 6.3 of the Agreement, the Party receiving it must send a response to the message.

6.5. If no response is received by the Party that sent the message within the specified period, or if the Parties fail to reach an agreement on the claims and/or disagreements, the dispute shall be referred to the court at the location of the Respondent.

## **7. EFFECTIVENESS OF THE AGREEMENT AND AMENDMENT OF TERMS**

7.1. The published text of this Agreement contains all the essential terms of the contract between the User and the Licensee.

7.2. The Agreement may be terminated at any time at the initiative of either Party. To do this, the Licensee shall post a notice of termination of the Agreement in the Mobile Application and/or send the User a corresponding notice and/or terminate access to the Mobile Application in accordance with clauses 3.1, 4.2–4.4. From the moment access to the Mobile Application is terminated or the corresponding notice is posted/sent, the Agreement is considered terminated. The User may terminate the Agreement by sending a message to the Licensee via email at [info@nevainter.com](mailto:info@nevainter.com) or by deleting their account in the Mobile Application.

7.3. The Parties agree that the Agreement may be amended unilaterally by the Licensee by publishing a new version of the Agreement.

7.4. The User confirms their agreement with the amended terms of the Agreement by using the Mobile Application. If the User disagrees with the amended version of the Agreement, they must stop using the Mobile Application.

## **8. OTHER PROVISIONS**

8.1. The relationship between the Parties under this Agreement cannot be interpreted as agency, employment, or otherwise. The relationship is strictly defined only by the provisions of this Agreement.

8.2. If one or more provisions of the Agreement are deemed invalid, this does not invalidate the entire Agreement or other provisions.

8.3. The failure of the Rightsholder and/or the Licensee to take measures in the event of confirmed violations on any issues, including violations by Users, does not constitute a waiver of the Rightsholder's and/or the Licensee's rights and allows for measures to be taken later.

8.4. This Agreement is drafted in the English language and becomes effective from the moment of its official publication by the Licensee in the Mobile Application and/or on the websites:

[www.eventicious.com/ch-policy](http://www.eventicious.com/ch-policy)

[https://www.nevainter.com/upload/pdf/persona\\_work\\_date.pdf](https://www.nevainter.com/upload/pdf/persona_work_date.pdf)

**Licensee Details:**

Limited Company "NEVA-International"

OGRN: 1187847161314, INN: 7820065840

Legal Address: 196605, Russia, St. Petersburg, Shushary settlement, Petersburg Highway, Building 64, Block 1, Letter A, Part of Premises 925.

Actual Address: 196605, Russia, St. Petersburg, Shushary settlement, Petersburg Highway, Building 62, Block 4.

Website: <https://www.nevainter.com/>

Email for correspondence: [info@nevainter.com](mailto:info@nevainter.com)

**Rightsholder Details:**

Limited Liability Company "Eventicious"

OGRN: 1146311003090, INN: 6311151902

Address: 443069, Samara Region, Samara, Avrory Street, 110-1, Office 218.

Email for correspondence: [support@eventicious.com](mailto:support@eventicious.com)

*\*This document has been translated from Russian. In the event of any discrepancies or conflicts between the Russian and English versions of the document, the original Russian version of the document, published on the website <https://www.nevainter.com/>, shall prevail.*